



Consumers Energy for Business Trade Ally Newsletter April 2020

Table of Contents

Letter from the Operations Manager
Exterior Lighting Bonus
Q2 Incentive Bonuses
Program Spotlight
Market Hot Zones
Upcoming Program Enhancements
Small Business TAP
Business Instant Discounts
Training Center
Pilots
COVID-19 Impact
Trade Ally Advisors

To Our Trusted Trade Allies,

We are in uncharted territory and we know how it is important that we remain calm, show our grit and determination and stand by each other in this difficult time.

To protect you and your families, our business, and the communities we live and work in, we announced on March 6th that all of our Consumers Energy Business Energy Efficiency colleagues where possible to work from home. By doing so, we live up to our social responsibility to prevent the virus spreading further, while ensuring the business continuity that supports and enables our customers and communities we operate in.

Serving you and our customers remotely has its own set of challenges, from dealing with limited access to some of the tools we rely on, to enforced isolation from our colleagues. As we are going about our daily business in a different manor, we understand so too are you. Please be reassured that our entire team is doing everything we can to minimize the disruption to your anticipated rebates.

Safety is the number one priority in everything that we do. We are in constant communication with our corporate health and safety team, and will continue to adjust and pivot our program where necessary. While most of us are, and will continue to be distanced from each other, we commit to staying in touch with you, and will continue to offer the necessary support.

Below you will see a new bonus that we are bringing to the market. We truly believe that this unique offer will assist in getting our customers and you, our Trade Allies, back to reducing Michigan's carbon footprint like we have together for the past 10 program years!

More than ever we want you and our customers to know that you can "Count on Us"! If you have questions or need further instructions, please contact your <u>Energy Advisor</u> directly.

Stay safe and well,

Thomas Quasarano

Consumers Energy, Operations Manager

Table of Contents

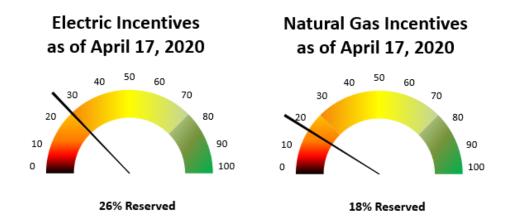
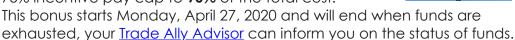


Table of Contents

NEW: Exterior Lighting Bonus

In an effort to quickly and safely boost your business and lower our customers' energy costs, we are offering a huge Exterior LED Lighting bonus, a measure that can be implemented while practicing social distancing.

We are raising the current \$0.25 incentive to **\$0.70** per watt reduced. We are also lifting the 75% incentive pay cap to **90%** of the total cost.



See official rules for more details.

Table of Contents

Q2 Incentive Bonuses

To help our Trade Allies and customers, we've extended most of the Q1 bonuses and added even more for Q2. A new version of the application and catalog are posted on the Trade Ally <u>website</u>. The bonus will be calculated and applied at the application finalization. Click <u>here</u> for official rules or contact your <u>Energy Advisor</u>. Bonus incentives end June 30, 2020. These bonuses are capped at 75% of the project cost.

We are still available to assist you with any application or customer questions. Please contact us if you have any concerns or questions.

Table of Contents

Program Spotlight

1. Infrared Heaters Earn A Bonus Up To 40%!

We've added a bonus for IR heaters through the end of June. Submit your <u>applications</u> as early as possible to take advantage of this limited time offer.

Measure ID	Measure Description	Customer Rebate	Bonus Rebate
HV311	Infrared Heater (Consumers Energy	\$7.00 per	\$2.00
	Electric and Natural Gas Customers)	MBH	per
			MBH
HV312	Infrared Heater (Consumers Energy	\$5.00 per	\$2.00
	Natural Gas Customers)	MBH	per
			MBH

2. Steam Trap Replacement!

A steam trap audit can save businesses up to \$500 annually, per trap. Offer this program to your customers:



- Easy low to no cost replacement
- Quick and streamlined rebate process
- Saves them money
- Increases comfort
- Increases life of equipment
- Increases safety

Program options:

- Use the Business Instant Discount Program to offer \$75/trap, up to 75% project cost. Find a qualified distributor.
- Steam Trap Express offers \$175/Trap up to 100% project cost including labor, for failed-open only. <u>Download the app now.</u>
- Custom steam trap incentives are available \$3/Mcf up to 100% project cost for higher pressure larger system, for failed-open only.

3. Want Vetted Leads From The NEW Building Tune-Up Retro-Commissioning Program?

Mid-size customers can get free energy recommendations from Consumers Energy. We are looking to team with mechanical and controls contractors to identify interested customers who could benefit from a building system investigation and report to identify energy saving opportunities. Implemented recommendations are eligible to earn cash incentives that can be paid directly to the implementing contractor. To bring this high value service to your customers, call us today at 1-888-995-3566.

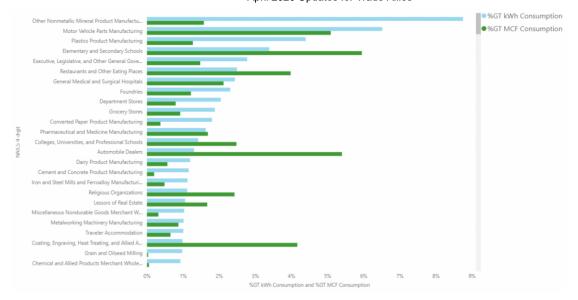
Table of Contents

Market Hot Zones

We've been reviewing program forecasting and savings opportunities in our various industries and counties. Our team has identified the following areas as potential "hot zones" ripe for energy efficiency projects.

Industry by Use:

This chart shows the total energy use by businesses in each of the industries identified. The greatest energy users should offer the greatest opportunity for energy savings measures. See the list below for electric and natural gas use.



Measure Spotlight: HVAC Measures Opportunity by County:

This charts show the counties with the greatest potential for electric savings from HVAC measures, such as chillers, air conditioning, economizers and controls.

County	kWh Consumption	Count of Non- Participants (Elec)	Potential kWh Savings
			¥
Kent	3,599,197,338	22,277	97,309,183
Genesee	1,431,879,293	14,731	72,997,455
Jackson	892,677,005	6,600	43,858,450
Ingham	464,156,943	4,974	43,834,045
Manistee	370,869,629	1,843	40,158,368
Muskegon	1,112,372,608	6,869	35,239,745
Midland	573,331,087	3,044	31,342,144
Kalamazoo	1,693,055,482	9,311	28,110,595
Gratiot	175,596,520	1,803	26,562,043
Shiawassee	211,546,661	2,774	23,014,119
Bay	398,438,087	3,451	21,948,478
Ionia	310,925,986	2,035	19,562,764
Antrim	51,645,961	1,205	17,048,346
Ottawa	872,591,150	7,160	16,962,832
Mason	177,233,416	1,596	16,456,563
Gladwin	88,093,486	1,616	13,500,550
Isabella	249,668,755	2,644	12,931,665
Lenawee	446,037,086	4,052	12,850,926
Osceola	148,214,116	1,038	12,618,256
Calhoun	859,566,589	4,396	11,266,417
Charlevoix	295,235,796	833	10,841,303
Clinton	141,313,919	1,933	10,362,609

Measure Spotlight: Boiler Measures Opportunity by County

This chart shows the counties with the greatest potential for natural gas savings from boiler-related measures, such as replacements, steam traps, tune-ups, and controls.

County

Potential MCF

Savings

Count of Non-

Participants (Gas)

1.268.940 Oakland 25.956 Wayne 7,310,605 6.497 630,601 Huron 2,577,864 1,144 540,040 Macomb 68,867 14.624 394.238 3,277,490 908 339,063 Tuscola Ingham 5,805,603 6,333 252,905 Genesee 6,795,362 8,475 178,014 1,747 Midland 1,725,320 145,848 Kalamazoo 1,318,212 5,822 127,564 2,926 Livingston 1,988,155 121,829 4,112,299 2,506 119,050 Bay 4,518 6,513,430 110,951 Saginaw Jackson 3,814,150 3,299 93,416 3,123,622 916 92,038 Ionia 2,404 69,883 2,274,064 Eaton 923,233 924 Van Burer 68,728 877,987 861 68,681 Barry 865,181 856 49.995 Gratiot

1,300,621

1,299,529

MCF Consumption

Contact your <u>Trade Ally Advisor</u> for a deep dive into the opportunity in your industry and county.

1.357

1,539

Table of Contents

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Upcoming Program Enhancements

Online Application



The online application is in production and scheduled to be live in August! It features a customer eligibility checker, a new design to the required documents page, a step by step process flow and online chat for instant communication to

40.620

33,143

our program staff. We will invite you to an information webinar to review the features and process of using the application.

Rewards Program

We are getting close to launching a rewards platform designed for you to redeem points for desired goods, based on how many incentive dollars you have accumulated. You already started earning points on Dec, 1, 2019, the start of the program year. We will send an announcement next month with full details and to begin the registration process.

Table of Contents

Small Business Trade Ally Program

Reminder: the Small Business Trade Ally Program expanded the qualifications for eligible customers. Customers between 400,001 and 1,200,000 kWh can now participate in the Small Business program under our Tier 2 offering. Please reach out to your Small Business Energy Advisor for details.

Please welcome the newest addition to the Small Business Team, Michele Horstman. Michele comes to us from our Large Business Program and has several years of experience as an energy advisor. We look forward to having Michele with us now as a Small Business Energy Advisor. Michele will be working in the northern part of Michigan, so please reach out to her with your Small Business projects!



Small Business Trade Ally Energy Advisors:

Mindie Graszler - East Side of Michigan - 517-388-8081

Mike Olsen - West Side of Michigan - 517-977-8273

Michele Horstman - Northern Michigan (lower peninsula) - 989-859-2828

Table of Contents

Business Instant Discount Program

LED Tube Incentive Increase - Extended Again!

The higher discounts on LED tubes are sticking around for another quarter! The following are the Business Instant Discount Program increased incentives for Q2 2020:

Measure	2019 Original Incentive	2020 Limited time Incentive
2 ft. LED Tube	\$2.00	\$3.00
4 ft. LED Tube	\$4.00	\$5.50
8 ft. LED Tube	\$5.00	\$11.50

Table of Contents

Training Center Updates

Current course offerings for Trade Allies: Trade Ally and Contractor Orientation Webinar - Thursday, May 7

Provides an overview of Consumers
 Energy Business Energy Efficiency Programs



- Guides you through the whole process of filling out and submitting an actual project rebate application
- Introduces all the Consumers Energy resources available for your business to generate more projects

Questions about current courses or have an idea for future courses we could offer? Please email the Energy Efficiency Training Center at <u>EETraining@cmsenergy.com</u>.

Table of Contents

Pilot Updates

Green Revolving Fund

The Green Revolving Fund (GRF) is in its final year as a pilot. This is an opportunity to get your K-12, Municipal and Healthcare customers assistance to set up their own GRF. This fund is like a savings account for



their facilities department, helping them create more energy waste reduction projects over the long term. We provide hands-on guidance AND a bonus check (matching 50% of their prescriptive rebate) on their kickoff project. Contact Martin Morgan for more details on how this accounting technique can benefit customers managing large facilities. Participation availability is limited.

Pilot Programs

We are accepting entries for pilot project ideas and invite you to join us in a shared culture of innovation. You can use this link to submit your idea and also read about our Pilot programs here.

Table of Contents

COVID-19

Has the coronavirus impacted your business? Let us know if you've experienced increased wait times for equipment or other business impacts. <u>Email us</u> to share your story.

Table of Contents

Trade Ally Advisors

Northern Region - Jim Minthorn	231-633-5467
West Region - John Russell	616-432-7315
Kent County - Chad Tefft	517-449-4096
West Central Michigan - Mark Bates	517-220-8800
East Central Michigan - Laurie Brenner	517-706-7315
Metro North Region - Chris Valliere	
Southeast Michigan - Dave Duda	

Southwest Michigan - Gordon Plourde	517-353-0506
Strategic West Michigan - Aaron Prince	616-633-8686
Strategic East Michigan - Dave Kirk	517-896-5830
National Account - David Keller	517-258-0616

Table of Contents

We're here for you!

Choose the most convenient method to contact us.



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This message was sent by Consumers Energy One Energy Plaza, Jackson MI 49201



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